SAVIO A. DIAS

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EXECUTIVE SUMMARY

Senior IT executive with more than 20 years of progressive leadership across municipal government and private sector organizations. Proven record leading enterprise infrastructure strategy, hybrid cloud architecture, cybersecurity governance, and disaster recovery planning for mission critical public sector environments. Experienced directing multi department IT operations serving 26 plus city departments, administering annual budgets up to 14 million dollars, and delivering measurable infrastructure performance gains, including a 50 percent improvement in system performance. Skilled at translating complex technical concepts for City Councils, Mayors, School Boards, and non technical stakeholders while mentoring high performing technical teams. PMP and Microsoft Cybersecurity Architect certified, with deep fluency in ITIL, network infrastructure, Power BI, generative AI, and large scale vendor and budget stewardship.

CORE LEADERSHIP COMPETENCIES

- Enterprise IT Infrastructure Strategy
- Cybersecurity Governance and Risk Management
- Municipal and Public Sector Technology Leadership
- Budget Administration up to 14 Million Dollars
- Multi Department IT Operations (26 Departments)
- Project and Portfolio Management (PMP Certified)
- Cloud, Hybrid, and On Premises Architecture
- Disaster Recovery and Business Continuity Planning
- IT Governance, Policy, and Compliance
- Vendor and Contract Negotiation
- Staff Mentoring, Coaching, and Development
- Stakeholder and Elected Official Communication

PROFESSIONAL EXPERIENCE

Director of Technology, Northwest Arctic Borough School District **June 2026 to Present**

District Technology Leadership

- Direct technology operations across all 12 schools in the Borough, ensuring reliable infrastructure and consistent service delivery districtwide.
- Manage a 14 million dollar annual technology budget for the district, aligning resource allocation with instructional and operational priorities.
- Present regularly to the School Board on IT infrastructure performance, project outcomes, and technology improvements.
- Partner with executive staff, principals, teachers, and non instructional staff to support day to day technology needs.
- Create and maintain comprehensive documentation of the organization's technology environment and promote professional development across the organization.
- Maintain inventories of hardware, software, systems, licenses, vendors, accounts, networks, and critical technology assets.

Compliance and Cybersecurity

- Lead E Rate and other state funded technology grant efforts, securing critical funding for infrastructure and connectivity needs.
- Ensure data security and regulatory compliance in alignment with CIPA, FERPA, and HIPAA requirements.
- Train staff on cybersecurity awareness through phishing simulation and security training programs, including KnowBe4.

Systems and Infrastructure Management

- Manage enterprise platforms including ClassLink, PowerSchool, and iVision to support instructional and administrative operations.

- Serve as the main escalation point for technology issues across the organization, covering all help desk and user support onsite and remotely.
- Prepare requests for proposal to drive competitive bidding on technology contracts and services.
- Administer the Microsoft 365 cloud systems and identity management environment and manage the full fleet of Apple iPads and MacBooks across the district.
- Manage network infrastructure and wireless access points across all school sites districtwide.
- Oversee business phone systems, VoIP, conferencing, internet services, and related telecommunications.

IT Director / Project Manager, SE Digital Transformation and City of Bristol, TN **Sept 2022 to May 2026**

Strategy and Leadership

- Developed and executed a multi year IT roadmap spanning infrastructure modernization, cloud adoption, cybersecurity, and digital transformation, aligning technology priorities with executive business goals.
- Evaluated and onboarded emerging technologies, establishing a continuous improvement pipeline that strengthened organizational competitiveness and operational agility.
- Administered a 1 million to 2 million dollar annual IT budget, building and leading a high performing IT team with clear accountability structures and KPIs.

Infrastructure and Operations

- Delivered a 50 percent improvement in system performance by leading an end to end network infrastructure redesign and upgrade.
- Spearheaded migration from on premises legacy systems to cloud based solutions, reducing operational costs and improving disaster resilience and scalability.
- Implemented a centralized help desk platform, reducing ticket resolution times and improving end user satisfaction organization wide.
- Led disaster recovery planning and execution protocols, minimizing downtime and safeguarding business continuity during critical incidents.

Governance, Security, and Vendor Management

- Established comprehensive IT policies, standards, and compliance frameworks aligned with industry best practices and regulatory requirements.
- Executed enterprise security programs covering data, infrastructure, and processing layers, reducing exposure across all critical IT assets.
- Negotiated and managed vendor contracts for hardware, software, and services, optimizing total cost of ownership while maintaining strong service levels.

Analytics and Team Development

- Deployed Power BI and enterprise wide data analytics tools, enabling executive level, data driven decision making and replacing manual reporting with real time dashboards.
- Evaluated and piloted generative AI solutions to automate workflows, improve operational efficiency, and identify new opportunities for technology driven value creation.
- Mentored and coached IT staff on emerging technologies including AI and cloud platforms, building internal capability and reducing reliance on external resources.

Chief Data and Technology Officer / Project Manager, City of Lancaster, PA **July 2021 to Sept 2022**

Executive IT Leadership

- Partnered with the Mayor's Cabinet to plan, direct, and manage all IT resources across a municipality of 300 plus technology users, overseeing a 2 million to 5 million dollar annual IT budget.
- Owned the full technology portfolio including enterprise systems, network infrastructure, telecommunications, desktop services, programming, and remote access.
- Led the request for proposal process and vendor selection to modernize the city's phone system for 300 plus users, improving communications reliability and reducing legacy maintenance costs.

- Directed enterprise software integrations across all departments in collaboration with department heads and cabinet members.

Project Management and Workforce Development

- Managed the full pipeline of IT projects and programs across all city departments, delivering on scope, on time, and within budget.
- Coordinated multi vendor engagements covering purchasing, upgrades, budgeting, and contract negotiations, ensuring service level compliance and cost control.
- Led a workforce upskilling initiative, cross training city IT staff on new platforms, languages, and devices to close skills gaps and reduce outsourcing spend.
- Conducted annual performance appraisals for all IT staff, championing individual development plans and career growth pathways.

Key platforms included Windows Server, SQL Server, ESRI ArcGIS Server and ArcMap, Visual Studio C# and ASP.Net, SSRS, MUNIS, EnerGov, SmartGov, and CivicPlus 311.

IT Systems Manager / Project Manager, City of Montgomery, AL — Dec 2013 to July 2021

Multi Department IT Leadership

- Oversaw IT operations across 26 city departments, managing Software and GIS teams while stepping in to lead Hardware, Radio Communications, and Networking as operational needs required.
- Directed complex, multi stakeholder IT projects and programs across all 26 departments, managing a 2 million to 5 million dollar annual IT budget while coordinating resources, timelines, and deliverables from initiation through completion.
- Served as chief technology negotiator with third party vendors citywide, consistently securing cost effective IT packages that maximized value for the City.
- Collaborated with department heads and cabinet members on enterprise information systems integration decisions affecting the full city workforce.

Digital Transformation and Innovation

- Championed citywide AI and paperless adoption, introducing alternative technology solutions that reduced paper waste, eliminated lag time, and improved cost efficiency across multiple departments.
- Led the development of automated digital forms for Personnel, Inspections, Finance, and other departments, streamlining workflows and cutting processing time.
- Served as a key strategic partner in forming city, state, nonprofit, and private sector alliances to deliver major community technology projects.
- Evaluated and recommended technology solutions aligned with departmental missions, budget constraints, and long term city strategy.

Infrastructure and Service Delivery

- Designed and maintained client server infrastructure, web based technologies, and end user support systems supporting thousands of city employees.
- Oversaw interdepartmental teams in planning, coordinating, and implementing software purchases and technology upgrades across 26 departments.
- Managed IT asset utility, warranty programs, and service management frameworks to maximize the lifespan and value of technology investments.

Key platforms included Windows Server, SQL Server, SharePoint with InfoPath and Designer, ESRI ArcGIS Server and ArcMap, Visual Studio C# and ASP.Net, and SAP HANA.

EARLIER CAREER

Programmer / Analyst, State of Alabama, 2007 to 2013. Supported software development and systems analysis for state government operations across multiple agencies.

Programming and Software Development Instructor, India, prior to 2007. Delivered programming and software development curriculum prior to relocating to the United States.

EDUCATION

Master of Business Administration (MBA), Newport University, Newport Beach, CA, 1994 to 1997

Bachelor of Commerce in Computer Science, University of Mumbai, Mumbai, India, 1983 to 1988

CERTIFICATIONS AND PROFESSIONAL DEVELOPMENT

- PMP, Project Management Professional, December 2022
- Microsoft Cybersecurity Architect, October 2022
- Level 4 CJIS Security Awareness Certificate, December 2025
- ITIL, Information Technology Infrastructure Library, in progress
- Microsoft Certified Solutions Expert, Server Infrastructure, 2013
- Microsoft Certified Solutions Associate, SQL Server 2012/2014 and Windows Server 2012, 2013
- Microsoft Certified Professional, 2013
- Microsoft Specialist, Programming in HTML5 with JavaScript and CSS3, 2013